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You agree to indemnify, defend, and hold harmless SHM and its officers, directors, shareholders, employees, agents, subsidiaries, affiliates, and successors in interest from and against any and all claims, damages, liabilities, losses, and expenses (such as attorney fees and costs) arising out of or relating to your use of the Website or any service offered through the Website.

Terms of Services

The Website enables consumers to shop for and obtain mortgage origination services from SHM. By submitting any information through the Website, you are indicating that you wish to be contacted by SHM and are providing express written consent to receive phone calls and text messages, including for marketing purposes, to any phone number that you provide including a cellular phone. In addition, you agree that such calls or texts may be made using an automatic telephone dialing system and/or artificial or prerecorded voice and that you are providing consent to receive such calls or texts even if your telephone number is currently listed on any federal, state, local, or internal Do-Not-Call List. You understand that you are not required to consent to receiving such communications as a condition of purchasing any goods or services through the Website.

You may opt out of receiving calls from SHM by emailing your request to <u>info@stronghome.com</u> or calling 800-862-7803.

By providing an email address to SHM, you are providing consent to receive emails from the SHM and any such email shall not be considered unauthorized under any local, state, or federal regulation. Your consent shall remain valid until you opt-out of receiving emails or otherwise revoke your consent with the SHM.

You represent and agree that all information that you provide through the Website is accurate, current, and complete. In addition, you consent to SHM storing and retaining such information to the maximum extent permitted by applicable law.

The services provided by the Website are purely administrative. You agree that you will rely on your own judgment and independent research to make financial decisions and product choices that best fit your personal situation. Any information that you submit through the Website is not a formal application for credit but rather is an inquiry made to SHM. You expressly agree that mortgage applications as defined under applicable state laws, the Real Estate Settlement Procedures Act, Truth in Lending Act, and Equal Credit Opportunity Act are not accepted through the Website. You will have to complete a formal application for a mortgage loan with SHM. No commitment to lend is made through the Website.

You agree that advertised terms and conditional offers on the Website may not be available for all consumers and that all final loan approvals are subject to underwriting and qualification requirements of SHM. There is no guarantee that the rates and terms shown on the Website will be the rates and terms that SHM will ultimately offer to you. SHM's conditional loan offer may be subject to market conditions and qualification. The rates and fees provided by SHM may be higher or lower depending on your complete credit profile, collateral considerations, income, employment status, and other underwriting considerations. Furthermore, there is no guarantee that the rates offered by SHM are the lowest rates available on the market.

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For your convenience and reference, the Website may provide links to other non-affiliated third-party websites. SHM does not own or control non-affiliated third-party websites and a link does not imply endorsement of any non-affiliated third party website or services provided therein. Upon leaving the Website, you agree that SHM is not responsible or liable for any content of, or issues arising from your access to, a non-affiliated third-party website.

Permitted Use of Website

You agree that you will not use, or attempt to use, the Website for any purpose other than inquiring about mortgage related services. You may not use the Website for any other purpose including, but not limited to, in any way: that is unlawful or prohibited; to transmit any advertisement, solicitations, spam, or any other unsolicited communications; to transmit any harmful or disabling computer codes or viruses; to harvest any consumer personal information from the Website; that interferes with the Website's services; that unlawfully imitates or otherwise misrepresents your affiliation with any person or entity; that dilutes or depreciates the reputation of SHM or any affiliate; that transmits any content or images that infringe on any third party's intellectual property right or infringes on any third party's privacy rights.

You agree that you have the sole responsibility and liability for your use of the Website and for obtaining, providing, and maintaining all the hardware, software, electrical, telecommunications and internet services, and any other services necessary for you to access the Website.

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You agree that any dispute about this Agreement or use of this Website shall be governed and construed in accordance with the laws of the Commonwealth of Virginia without regard to any conflict of laws provisions. You agree that any action at law or in equity arising out of or relating to the Agreement or the use of this Website shall be filed only in the state or federal courts located in Prince William County, Virginia, and you hereby consent and submit to the personal jurisdiction of such courts for the purposes of litigating any such action.

Severability

You agree that if any provision of this Agreement shall be found to be unlawful or void, or for any reason unenforceable, then that provision shall be deemed severable from the other provisions and shall not affect the validity and enforceability of such other provisions.